



## Welcome to our practice for telemedicine patients

Dear patient,

We are looking forward to taking part in your care.

Please contact one of our offices to schedule an appointment FIRST.

If your first visit to us is through TeleMedicine (NOT IN PERSON) we will need to collect some information prior to your visit.

On our website (MVMG.com) please go to FOR PATIENT (tab across the top) and then FORMS.

Please fill in on-line **EITHER** the Adult **OR** Pediatric Registration

- Registration Adult
- Registration Pediatric

When you have completed these forms you will need to go to the MVMG Portal to enroll in the portal and complete your HIPAA Notice of Privacy Practices and your Confidential Communication Consent form.

To reach the MVMG Portal:

Stay on the MVMG.com website and go to FOR PATIENT (tab across the top) then PATIENT PORTAL.

Scroll down towards the middle of the page. Portal Registration is on the left side (you will need the PIN that the scheduler gave you).

We recommend using Internet Explorer version 11 or Safari for the best experience on the portal site. If you have trouble using functions on this site please try logging in using Internet Explorer 11 or Safari browsers.

These forms are reviewed or addressed through the MVMG Portal:

- Notice of HIPAA Privacy Practices
- MVMG Confidential Communication Consent

The patient information for using VSee on phones and computers can be found on the MVMG.com website.

Go to FOR PATIENT (tab across the top) then TELEMEDICINE.

We recommend that you download the application the day before your visit. Please enter the VSee waiting room 10-15 minutes prior to your appointment.

A Medical Assistant will contact you, by phone, prior to your scheduled appointment to confirm you are ready for your visit.